



LabStats has taken the hassle and inconvenience out of counting users in our public computing areas. We used to do head counts every half hour, now LabStats has made this a simple, automated task. The stats that LabStats provides also gives us data that we couldn't have imagined having, such as numbers for exactly how many people utilized our computers last school year and how many times those users logged in. This has helped to show how much our systems are being used by our patrons.

We are in the process of implementing real-time data from LabStats on our website. This will provide users with information about our computers availability. Inclusion of our past statistics will provide data that will show how useful our public computers are. We will soon be installing a large screen display in our lobby to display a PowerPoint slideshow with our LabMaps embedded, to allow patrons to know where to go to find an available computer.

Computer Lab Solutions is one of the best vendors that we have dealt with. The support is always quick and helpful (chat is great) and the products always work as they should. For the two small issues we had, support was helpful and quickly provided us with an updated installation package from the developers. Other companies might take months to get a new installation package if there is a problem. In addition to good support on existing products, each new release of the software includes new and useful additional features.

Frank Wolz  
Computer Systems Administrator  
Wright State University