



National University of Ireland, Galway

Like many universities, the National University of Ireland, Galway found that certain labs on their campus formed lines as students waited for available computers while other labs, elsewhere on campus had open seats. In addition to the inefficient use of the school's labs, the University wanted to gain a better understanding of the usage of specific software licenses.

Brendan O'Looney, Principal Technical Specialist at the University, began looking for a solution and found Computer Lab Solutions in an internet search. LabStats was selected after a requirement analysis was completed and the packaged offerings from other suppliers were compared.

The setup and installation went smoothly. A pilot was undertaken for 6 months, after which the University's public access labs, totaling 700 PCs, were setup with the LabStats suite. The school's departmental labs, totaling 1,000 PCs are now also being managed by LabStats.

Brendan says, "There were no major problems in adapting the software to our situation. We had requirements which were not catered for in the original package; however our suggestions and ideas were frequently incorporated into future releases of LabStats. LabStats has given us a good picture of how the labs are used and has enabled us to better manage our software licenses."

LabStats makes it easy to publish real-time computer lab availability information online so students can easily see which labs have open computers. (See NUIG Lab Availability) Brendan is very satisfied with the capabilities of the LabStats suite and has recommended LabStats to other Universities.

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