



Prior to LabStats we used a manual system of tracking users in our lab. It was inefficient, incomplete, and very time-intensive for your computer lab support staff.

After a Google search for lab statistic software, we contacted Computer Lab Solutions and immediately received a free trial and instructions. Since we have a very large 125 seat lab, we also asked for a time limited trial for all seats so we could fully test network impact in a full production setting. We found LabStats scaled up beautifully with no issues whatsoever.

During the LabStats trial we also considered some home-grown database solutions, as well as a few other vendors, but the capabilities and concept did not compare to the flexibility of LabStats. In the End, we found LabStats to have the best performance, statistic capability, reporting, reliability, and ROI.

Installation was easy. It took no more than a few hours including initial install and configuration. We have since added a few custom tweaks such as our large 50 inch LCD LabMaps display and custome reporting from LabStats inserted into some of our library technology web pages. We have also coordinated the configuration of campus firewall settings to allow the display of LabStats active logins, usage, and maps, to campus housing and to the outside world so that patrons could verify if computers were available before heading out the lab.

<http://library.fgcu.edu/CTS/Technology/computer.htm>

The configuration is well documented and LabStats provides online FAQs for the most common questions that come up. Their support staff is equally great at answering some of the more complicated or customization questions one may have. Any questions we had were answered promptly and efficiently.

LabStats has not only provided a live mechanism to allow our students to check availability, but has paid for itself many times over for our complete ability to provide detailed stats on lab usage, times, percentage, how many FGCU students use our lab, usage trends, as well as aided in aligning staffing schedules with greater lab usage. It is absolutely invaluable in this respect.

We are absolutely satisfied with LabStats and recommend it with no reservations whatsoever. LabStats is a must for ANY computer lab environment, period.

Mario Bernardo
Technology Services
Florida Gulf Coast University